

BSN NURS 3001
FINAL EXAM
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1) Which statement best describes when collective bargaining by nurses can occur?

- a. Only when the nurses in the group are members of a union
- b. Whenever nurses see a need to organize to take collective action
- c. Only when the state nurses association is willing to represent nurses at a specific agency
- d. Whenever the state nurse's association agrees that both wages and working conditions are inappropriate

2) In which situation would the traditional type of collective bargaining (union) help nurses attain their goals?

- a. Management has agreed to no nursing layoffs for one year after reorganization.
- b. Nursing has received a 4% salary increase this year and next year.
- c. Nurses have identified workplace safety issues and health hazards.
- d. Management has arranged for nurse practitioners to have admitting privileges.

3) Which provision—if labor management included it in a contract—would not be to nursing’s advantage?

- a. A workforce retraining provision
- b. Seniority rights
- c. A grievance procedure
- d. Wage adjustments based on bed occupancy

4) What would the nurse identify as a primary difference between traditional and nontraditional collective bargaining?

- a. Traditional collective bargaining is not organized through the state nursing association.
- b. Traditional collective bargaining units are organized and members belong to the National Nurses United.
- c. Nontraditional collective bargaining units are not recognized by health care organizations as a collective bargaining agency.
- d. Nontraditional collective bargaining has a long history and is based on the support of organizations throughout the country.

5) The nurse believes that an adequate understanding of arbitration through the traditional collective bargaining unit has been obtained.

Which of the following statements supports this belief?

- a. “Arbitration is a management technique to discharge an employee.”
- b. “Arbitration is useful to resolve conflicts having a basis in the labor-management” contract.
- c. “Arbitration is always used before the formal grievance process.”
- d. “Arbitration is a process used to establish nursing standards.”

6) A staff nurse is scheduled to work 3 to 11 pm in the cardiac step-down unit. The staff nurse realizes they are the only RN that will be on duty. The staff nurse calls the supervisor to say that help will be needed. The supervisor replies that there are no available nurses to assign to this unit. What should the nurse do?

a. Leave and go home rather than assume this responsibility.

b. Protect themselves by filing a written objection to the assignment.

c. Call a temporary agency and arrange for coverage by a registered nurse.

d. Call the state health department to investigate the staffing issue.

7) A nurse is preparing a presentation. How can the nurse explain one of the primary concerns of the proponents for a nontraditional collective bargaining unit versus the traditional, union-based nursing model?

a. "The traditional-based union model frequently puts nurses and employees in adversarial positions."

b. "The union dictates to members what they can and cannot do within the health care institution."

c. "The union-based model can initiate strikes that can be detrimental to the provision of health care in an institution."

d. "The union-based model is too expensive and nurses are not fully compensated by the organization."

27) What element in health care is most responsible for the ethical dilemma of whether health care is a privilege or a right?

a. Cost c. Communication

b. Technology d. Water shortage

28) Advance directives such as the health care proxy and living will support what ethical principle?

a. Veracity c. Beneficence

b. Autonomy **d. Fidelity**

29) A nurse is educating herself on the ANA Code of Ethics. Which action by the nurse would be unethical, according to the ANA Code of Ethics?

a. Joining unions or bargaining units

b. Engaging in lobbying related to health care issues

c. Reporting on incompetent or impaired colleagues

d. Refusing to care for a patient who is diagnosed as HIV positive

21) Which action by the nurse shows an understanding of the ethical principle of autonomy?

- a. Allowing a patient, the right to make decisions regarding his health care even if the nurse does not agree with his decisions.**
- b. Making decisions for the patient regarding his care**
- c. Disregarding the patient's decisions because they are not "normal" according to society**
- d. Counseling the attending physician to make decisions for the patient**

22) . A nurse is providing care to a 6-year-old child with a broken arm. The nurse notices multiple bruises. The child says, "my father got mad because I was bad, and he hit and broke my arm so that I would remember to be good." What is the best nursing action?

- a. Check that the child is a victim of abuse.**
- b. Do nothing because the nurse cannot prove the child was abused.**
- c. Report the situation to the appropriate authorities.**
- d. Ignore what the child said because little children often lie.**

23) What would be the most effective way for a nurse to validate "informed consent?"

- a. Check the chart for a completed and signed consent form.**
- b. Determine from the physician what was discussed with the patient.**
- c. Ask the family whether the patient understands the procedure.**
- d. Ask the patient what he or she understood regarding the procedure.**

24) What action might be taken on a nurse who commits an infraction of the Nurse Practice Act?

- a. The nurse is subject to discipline by a court of law.**
- b. The nurse is subject to discipline by the state board of nursing.**
- c. The nurse is subject to discipline by the local chapter of the state nurse's association.**
- d. The nurse is subject to discipline by the National League for Nursing.**

25) The nurse understands "scope of nursing practice" when making which of the following statements?

- a. "The scope of nursing practice includes acts that permit some overlap between nursing and medicine."
- b. "The scope of nursing practice includes activities that are legally permissible for a nurse to perform in a particular state."
- c. "The scope of nursing practice are the specific duties the nurse owes to a patient."
- d. "The scope of nursing practice involves those activities for which a nurse can be held liable for malpractice."

26) A student nurse is studying assault and battery. The student interprets assault and battery to include

- a. the nurse, without consent, touched the patient in an offensive, insulting, or injurious way.
- b. the nurse threatened to put the patient in restraints if they did not stay in bed.
- c. the nurse said the bill has to be paid before the patient can leave.
- d. the nurse failed to perform an act expected of a reasonable nurse.

27) A nurse understands informed consent when making which of the following statements?

- a. "Informed consent is a binding agreement."
- b. "Informed consent involves filling out an incident report."
- c. "Informed consent occurs when the patient receives information about a procedure before giving consent."
- d. "Informed consent is a name for a written legal policy."

20) Determine which of the following situations would be a provider barrier to the nurse developing cultural competence?

- a. A nurse who is unaware of personal biases to other ethnic groups
- b. No family rooms to accommodate a culturally ill patient's family
- c. A nurse who seeks encounters with individuals from other cultures
- d. A health care provider who incorporates alternative therapies in health care

21) A manager is educating a group of nurses on the importance of cultural competence. The manager knows that the teaching has been effective when one of the nurse's states:

- a. "Cultural competence does not impact patient care."
- b. "Cultural competence is not important in health care."

c. "Lack of cultural competence leads to suboptimal patient outcomes."

d. "Lack of cultural competence does not cause active harm to the patient."

20) A nurse has an adequate understanding of the barriers to cultural competence when making which of the following statements?

a. "Barriers to cultural competence no longer exist in today's society."

b. "The barriers to cultural competence cannot be broken down."

c. "Provider barriers include having knowledge about a patient's culture regarding health care."

d. "Systemic barriers exist when an agency's structure and policies are not designed to support cultural diversity."

21) A nurse is attending a lecture on health disparities. The education has been effective when the nurse states:

a. "Inequalities in income and education are the root of many health disparities."

- b. "Today, there are no longer inequalities preventing access to health care."**
- c. "Low education and low income levels are related to lower rates of health disparities."**
- d. "Higher income is associated with more health disparities than lower income."**

23) A nurse is working in a disaster area as a volunteer with the local ambulance agency. The nurse is providing care to a Spanish-speaking patient. What actions can be taken to properly care for this patient?

- a. Use gestures to emphasize what he is saying.**
- b. Obtain an interpreter.**
- c. Provide wound care instructions written in English.**
- d. Treat the patient without speaking to her.**

24) A nurse is caring for a patient experiencing spiritual distress. What nursing intervention would be appropriate for this patient?

- a. Asking the patient to recieve prayer for the hospital chaplain**
- b. Placing the patient by the nurses' station because it is busy and will keep the patient entertained**

c. Developing a trusting relationship with the patient

d. Allowing the patient's roommate to have visitors into into the night

24) A nurse is caring for a diabetic patient who frequently uses alternative medicine to manage ailments. The folk nurse and requests ginger tea. What should the nurse be aware of before giving the patient ginger tea?

a. Nothing natural remedies do not cause unwanted side effects.

b. Ginger can cause blood glucose levels to decrease.

c. Ginger causes blood glucose levels to rise.

d. Ginger can cause a diabetic patient to become more nervous.

25) A nurse manager is looking for ways to improve the cultural competency of unit staff. Which action would help the manager accomplish this?

a. Propose voluntary cultural competence training.

b. Hire bilingual clinical and administrative staff.

c. Hire staff from the same ethnic background.

d. Avoid issues pertaining to cultural competence.

26) A nurse is educating a patient's family on holistic nursing. The nurse judges the teaching as effective when the family states all of the following except:

- a. "Holistic nursing is an attitude."**
- b. "Holistic nursing is a way of being."**
- c. "Holistic nursing focuses on healing the person as a whole."**
- d. "Holistic nursing focuses on healing the system causing illness."**

27) A nurse is gathering data on a patient of a different culture. Which action can the nurse take to enhance communication while gathering cultural data?

- a. Ignore the patient's culture and focus on the reason for hospital admission.**
- b. Use hand gestures to get points across to a patient with poor English.**
- c. Use close-ended questions to gather information.**
- d. Determine the patient's level of fluency in English.**

20) 7. The nurse manager has an adequate understanding of the continuous quality improvement process of Six Sigma when doing which of the following?

- a. "Use Six Sigma to identify errors"**
- b. "Use Six Sigma to increase profits"**
- c. "Use Six Sigma to keep standard policies and procedures consistent"**

21) A nurse is a team member working with the define-measure-analyze-improve-control (DMAIC) process. Which action would the nurse take during the define phase?

- a. Identify the stakeholders.**
- b. Agree on the key performance indicators.**
- c. Identify gaps between performance and goals.**
- d. Identify those responsible for data collection.**

22) A nurse is interested in becoming credentialled as a Certified Professional in Health Care Quality. Which action would the nurse take to achieve this?

- a. Take an exam.**

- b. Complete a 6-week internship.**
- c. Have at least a bachelor's degree.**
- d. Have at least 1 year of experience in quality management.**

24) The continuous quality improvement (CQI) committee has performed a retrospective chart audit to investigate whether outcomes recorded in each nursing care plan are patient centered and written in behavioral terms. The expected standard is 95% compliance. The sample size was 200. Results showed that 200 charts met the standard. What assessment can be made?

- a. The standard was met. No action plan is necessary.**
- b. The standard was not met, but no action plan is necessary because the rate of compliance was close to the standard.**
- c. The standard was not met. An action plan should be developed.**
- d. The standard was not met. An immediate re-audit is necessary.**

25) The nurse manager has an adequate understanding of root cause analysis when stating which of the following?

- a. "Root cause analysis determines who to place the blame on."**

- b. "Root cause analysis can identify some factors leading up to an error."
- c. "Root cause analysis is rarely conducted effectively."
- d. "Root cause analysis investigates the root causes of events that occur."

20) A nurse is educating students on the history of quality improvement. The teaching has been effective when one of the students states that the historically, quality improvement focused on

- a. "controlling process by inspection so that errors were prevented."
- b. "quality improvement did not begin until recently."
- c. "proactive approaches to known errors."
- d. "error prevention strategies."

21) A nurse is explaining to another nurse about the contributions of Edward Deming. The nurse judges that the explanation is effective when the nurse states

- a. "Quality is the responsibility of everyone within an organization."
- b. "Quality is the responsibility of the quality control inspector."
- c. "Quality is the responsibility of the CEO of the organization."

d. "Quality is the responsibility of the manager of the organization."

29) Which action takes place during the design phase of the DMAIC process?

a. A charter is developed.

b. Key performance indicators are agreed upon.

c. Analyze baseline data.

d. Determine whether measures reflect the true problems.

30) Which statement by the nurse indicates understanding of general systems theory in regards to nursing information?

a. "General systems theory organizes interdependent parts that, when working together, can produce a product that none used alone could produce."

b. "General systems theory provides theory support for a system that maintains confidentiality when handling patient data and information."

c. "General systems theory incorporates external databases from state agencies to allow for performance comparison within a specific institution."

d. "General systems theory is a nursing theory regarding the use of nurse informatics to integrate the systems within health care for support of nursing education and practice."

27) Which of the following statements indicates the nurses understanding of the difference between the electronic health record (EHR) and electronic medical record (EMR) is

a. "EHR provides nursing with a standardized nomenclature of taxonomy to record nursing care."

b. "EMR is the inclusion of only data collected by the patient (personal health record (PHR)."

c. "EHR is a longitudinal record of the patient's health information."

d. "EMR allows nurses to document nursing care in a system that is intuitive to their level of computer literacy."

28) The nurse manager is teaching a new nurse about computer monitoring on a telemetry unit. The nurse manager judges the teaching to be effective when the new nurse states:

a. "Computer monitoring provides continuous streaming of data that allows nurses to respond to patient changes quickly."

- b. "Computer monitoring provides for continuous around-the-clock direct observation of patients."
- c. "Computer monitoring improves documentation of patient care."
- d. "Computer monitoring reduces the need for additional nurses to provide patient care."

39) A nurse is educating students on how to evaluate a website. The nurse judges the teaching to be effective when the students can state

- a. "Internet information must go through careful screening before it can be posted."
- b. "Credibility, accuracy, and reasonableness of the information should be considered."
- c. "It is important to have the hospital librarian verify the authenticity of the website."
- d. "Most internet information can be downloaded or burned to a smartphone or handheld device (personal digital assistant [PDA])."

40) The nurse is educating a nursing student on the difference between the information nurse and the information nurse specialist. The teaching has been effective when the nursing student states

- a. "The informatics nurse has a graduate degree."
- b. "The informatics nurse specialist has experience in informatics but no advanced degree."
- c. "The informatics nurse supports consumers."
- d. "The informatics nurse specialist has an advanced degree."

41) A nursing student is interested in the field of nursing informatics. What should the student do to prepare for a career in this specialty as a nurse leader?

- a. Obtain a baccalaureate degree in nursing.
- b. Complete 5 years on a medical-surgical unit.
- c. Obtain critical care experience.
- d. Obtain a graduate degree.

42) The nurse has an adequate understanding of the informatics nurse (IN) and informatics nurse specialist (INS) when making which of the following statements?

- a. "The INS does not require any computer or network knowledge on entry into the profession."
- b. "The INS does not interact directly with clinical staff."

c. "The EHR/EMR does not need prior knowledge of software or hardware implementation."

d. "The EHR/EMR should be prepared to help with system implementation."

43) A nurse is self-educating on the role of the information nurse/information nurse specialist. The nurse has an adequate understanding when listing which as a primary success indicator?

a. "Making sure that information technology did no harm to the patient."

b. "There were no primary success indicators listed for the EHR/EMR."

c. "There are not enough data on primary success indicators for the EHR/EMR role."

d. "Primary success indicators include excellence in bedside patient care."

44) Which statement by the nurse is true regarding the focus of nursing informatics? The focus of nursing informatics

a. "is to improve patient care with health care technology."

b. "is to improve patient care by increasing health care expertise."

- c. "Is to improve patient care by improving nursing performance."
- d. "Is to improve patient care by allowing the patient access to medical records."

48) What does research utilization on an inpatient unit require?

- a. A nursing theoretical framework should be followed.
- b. Cron's theory of self-care requires should be followed.
- c. Only the nurses should participate in the implementation.
- d. The implementation should be consistent with the nursing framework in the practice context.

49) Which statement by the nursing professor shows understanding of the major function of the National Institute of Nursing Research?

- a. "Serves as a major source of federal grants to fund nursing research"
- b. "Provides direction to nurses interested in research utilization"
- c. "Collects data about the major nursing schools in the country"
- d. "Provides money to fund the education of nurses"

47) What is the correct sequence of activities in the research utilization process?

a. Identification of practice problem, evaluation of related published research, planning, implementation, evaluation

b. Planning, implementation, evaluation, review of published research, application to practice problem

c. Evaluation of published research, decision to identify practice problem, planning, implementation, evaluation

d. Determining question to be answered, determining data-gathering methods, data evaluation, plan for utilization, evaluation

48) Which statement would indicate a unit nursing staff is entering the proliferation step of research utilization?

a. "We've found two studies that have explored methods for reducing violent behavior on psych units."

b. "We need a new approach to containing violence on the psych unit."

c. "This is the plan for implementing the new antipsychotic strategies."

d. "This is a summary of the evaluation data we collected."

48) A nurse is interested in case management. Which statement indicates an understanding of the primary work environment of case manager?

- a. "They work most often in acute care institutions."
- b. "Their work is focused on community activities and is based within the community."
- c. "They typically work for insurance companies, providing coordination of care."
- d. "All types of health care organizations, as well as organizations with health-related functions, hire case managers."**

49) Which statement is true about patient classification systems?

- a. They measure all the needs of patients.
- b. They provide an absolute formula for unit staffing.
- c. They should not be used to make patient care assignments because acuity systems are more accurate.
- d. They provide historical data of the usage of nursing time, which is helpful when developing the department budget.**